

WATERLILY CANCELLATION POLICY

Effective: 01/12/2017

When booking a treatment with Waterlily via our App, a deposit will be taken using the following deposit scheme:

Treatment Value	Deposit
Up to £20	60p
£20 - £40	£1
£40 +	£1.50

Cancellation at least 24 hours Prior

If you decide to cancel your booking with at least 24 hours notice, a loss of deposit will occur as a cancellation fee.

Cancellation within 24 hours

If you cancel your appointment within 24 hours of the scheduled appointment, you will be charged the full amount of the treatment that was booked.

No Show

If you fail to attend your appointment, you will be charged the full amount of the treatment that was booked.